

## **Gulfstream Product Support**

Gulfstream Aerospace Corp. continues to maintain the largest company-owned product support network for business jets, with approximately 4,000 professionals. No other business jet manufacturer offers a wider range of services, enhancements, spares, support functions and technical publications than Gulfstream.

Gulfstream Product Support operates a 24-hour-per-day/365-day-a-year Customer Contact Center, a repair center exclusively for components, and 11 company-owned service centers worldwide with a combined area of more than 5 million square feet.

In concert with business-aviation services companies such as Jet Aviation and ExecuJet, Gulfstream has more than 20 factory-authorized service centers and authorized warranty facilities on six continents.

Gulfstream also has more than \$1.6 billion worth of parts and materials available through distribution points around the world. Its team of more than 50 field service representatives provides technical support to operators and serves as their liaison to Gulfstream at strategic locations worldwide.

Gulfstream Field and Airborne Support Teams (FAST) include dedicated technicians, dedicated flight crews and a manager based at Gulfstream Savannah. In the last year, the technicians, who travel on dedicated Gulfstream G150 aircraft, have made more than 300 missions to deliver parts and/or people to Gulfstream operators within North America, Central America and the Caribbean. In Europe, the Middle East and Asia, FAST includes dedicated maintenance engineers. FAST also has rapid-response vehicles throughout the U.S. and in Europe.

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Contact:

Heidi Fedak  
Corporate Communications  
heidi.fedak@gulfstream.com  
(912) 395-8574 (office)  
(912) 484-7849 (mobile)

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